

## CLAIM AMENDMENTS

Claims 1, 2, 4-9, and 11-19. (Canceled)

Claim 20. (New) A method of providing through an electronic medium a medical log of a customer using a telematics device embedded in a customer vehicle, the method comprising:

establishing a communication link between the telematics device and a virtual garage, wherein the virtual garage comprises at least one server on the Internet and wherein the virtual garage stores the medical log of the customer;

requesting the medical log of the customer from the virtual garage using the telematics device;

receiving the medical log of the customer from the virtual garage to the telematics device of the customer vehicle;

storing the medical log in an on-board database associated with the telematics device of the vehicle; and

transmitting the medical log of the customer to a Public Service Answering Point, wherein the medical log is transmitted from the on-board database associated with the telematics device of the customer vehicle to the Public Service Answering point.

Claim 21. (New) The method of claim 20, wherein the electronic medium comprises the Internet.

Claim 22. (New) The method of claim 20, wherein the communication link is a wireless connection.

Claim 23. (New) The method of claim 20, wherein the medical log is transmitted from the virtual garage to the telematics device using an FM subcarrier network.

Claim 24. (New) The method of claim 20 further comprising requesting an emergency 911 service to the Public Service Answering Point using the telematics device.

Claim 25. (New) The method of claim 20 further comprising transmitting the medical log of the customer to one or more telematics service providers during a medical roadside emergency.

Claim 26. (New) The method of claim 20, wherein the Public Service Answering Point comprises an emergency medical service vehicle.

Claim 27. (New) A system for providing through an electronic medium a medical log of a customer using a telematics device embedded in a customer vehicle, the system comprising:

means for establishing a communication link between the telematics device and a virtual garage, wherein the virtual garage comprises at least one server on the Internet and wherein the virtual garage stores the medical log of the customer;

means for requesting the medical log of the customer from the virtual garage using the telematics device;

means for receiving the medical log of the customer from the virtual garage to the telematics device of the customer vehicle;

mean for storing the medical log in an on-board database associated with the telematics device of the vehicle; and

means for transmitting the medical log of the customer to a Public Service Answering Point, wherein the medical log is transmitted from the on-board database associated with the telematics device of the customer vehicle to the Public Service Answering Point.

Claim 28. (New) The system of claim 27, wherein the electronic medium comprises the

Internet.

Claim 29. (New) The system of claim 27, wherein the communication link is a wireless connection.

Claim 30. (New) The system of claim 27, wherein the medical log is transmitted from the virtual garage to the telematics device using an FM subcarrier network.

Claim 31. (New) The system of claim 27 further comprising a means for requesting an emergency 911 service to the Public Service Answering Point using the telematics device.

Claim 32. (New) The system of claim 27 further comprising a means for transmitting the medical log of the customer to one or more telematics service providers during a medical roadside emergency.

Claim 33. (New) The system of claim 27, wherein the Public Service Answering Point comprises an emergency medical service vehicle.